

A close-up photograph of a mechanic wearing blue overalls and a red lanyard with an ID badge. The mechanic is focused on inspecting the engine compartment of a car, with one hand on the engine and the other holding a black tablet. The background is a bright, slightly blurred workshop environment. The text 'CATALOGUE OF DAMAGES' is overlaid on the left side of the image in a dark blue, sans-serif font, with a vertical red line to its left.

# CATALOGUE OF DAMAGES

WE TAKE A CLOSE LOOK AT EVERY  
VEHICLE FOR YOU





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## | BCA VEHICLE DESCRIPTIONS

BCA is Europe's largest marketplace for the commercial trade in used vehicles. No other market player brings together more buyers and sellers, has a more diverse range of vehicles and offers a higher frequency of auctions.

We provide you with comprehensive vehicle descriptions so you can prepare as best as possible for your purchases. The BCA vehicle descriptions not only include the general, vehicle-related basic data, and historical vehicle data and equipment, but also document the condition of the vehicles offered by BCA.

The BCA vehicle check includes, for example, the documentation of obvious damage to the vehicle and is made available to you in the form of a visual description of the condition in our online catalogue.

### **Technical reviews**

A technical review is a legally required periodic review of safety-relevant system data of technical products. The implementation is the prerequisite for the operating permit. Technical reviews are not part of the condition descriptions provided by BCA in the form of the BCA vehicle check.

### **Voluntary inspections**

There are voluntary inspections that can be carried out by a vehicle workshop at any time. They are usually carried out at specific time and kilometre intervals. The purpose here is to prevent damage, thereby maintaining value and, in particular, safety (brakes, lighting, etc.). Vehicle manufacturers usually specify to what extent and how often inspections should be carried out by authorised workshops. Compliance with these deadlines may be a prerequisite for certain warranty services from the manufacturer. Inspections are not part of the condition descriptions provided by BCA in the form of the BCA vehicle check.

Our General Terms and Conditions (GTC) apply, which can be viewed at [www.bca.com](http://www.bca.com).



#### **TECHNICAL REVIEWS**

**Technical reviews are not part of the condition descriptions provided by BCA in the form of the BCA vehicle check.**



#### **INSPECTIONS**

**Inspections are not part of the condition descriptions provided by BCA in the form of the BCA vehicle check.**

## | WHAT ELSE YOU SHOULD KNOW

The object of purchase of purchase agreements between BCA, deliverer and Buyers is exclusively used vehicles and/or used accessories with the exclusion of liability for material defects. The following therefore applies to the purchase and sale of used vehicles at BCA:

### **Your experience counts!**

Please allow for signs of wear and tear on the vehicles due to their age and period of use. BCA does **not carry out a technical review**.

With online auctions and many on-site auctions, you will find detailed descriptions, pictures of the damage and, if applicable, reports on the vehicles on offer in the respective vehicle description days before the start of the auction.

### **Sold as seen!**

No matter whether you make a purchase online, on-site or with live online auctions: Obvious defects or deviations from the auction catalogue or from the list of changes, which you can hear, see, feel, smell or experience on site, are considered approved and do not entitle you to a complaint.

### **Please take note of the current information from the auctioneers**

During the auction, please note the announcements made by the auctioneers regarding deviations from the vehicle description. These are fundamentally binding.

### **First, second, third. Your vehicle!**

The transfer of risk to the buyer takes place at the time of the bid.

### **Quick help with problems:**

No matter what your concern is - our **BCA customer service** is there for you!

In the event of justified complaints, we always try to mediate between the buyer and the consignor in order to reach a quick agreement.

Please see our online complaints process and terms on our website.



#### **NOTICE**

**Please keep in mind: BCA does not carry out any technical reviews and does not carry out inspections.**



## | 1. BCA VEHICLE CHECK

As part of the BCA vehicle check, BCA checks for obvious damage in order to list it in the auction catalogue. The difference between damage and signs of use is very important: Damage is avoidable. It arises as a result of “improper use” and does not come about as a result of normal wear and tear. Damage is listed in the auction catalogue.

Signs of use, on the other hand, are part of normal wear and tear that is dependent on the age and the period of use of the vehicle and are unavoidable. Signs of use are not listed in the auction catalogue.

On the following pages we give you an overview of damage and signs of use in different areas of a vehicle.

We would like to point out that the damage/signs of use listed are examples and do not represent a complete list. BCA will provide you with detailed photos and descriptions of any apparent damage to a vehicle in the relevant vehicle description in the auction catalogue on [www.bca.com](http://www.bca.com).

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## | 1.1 DAMAGE

### | 1.1.1 BODY AND PAINT

**Damage (appears in the auction catalogue depending on age and period of use)**

- Scratches/scuffs that cannot be polished out
- Scratches with severe paint abrasion (diameter > 3 cm)
- Stone chips (diameter > 3 mm)
- More than 5 stone chips in a square decimetre (regardless of size)
- Chipped paint (diameter > 5 mm)
- Severe environmental damage (e.g. acid) with paintwork damage already visible



## | 1.1.1 BODY AND PAINT

**Damage (appears in the auction catalogue depending on age and period of use)**

- Pointed and blunt dents (diameter > 1 cm) that do not show any damage to the paintwork (e.g. slight closing or parking dents)
- Dents and bumps with paint damage (regardless of shape and location)
- Severe abrasion and deformation of the bumpers
- Drill holes through attachments
- Existing accident damage
- Existing hail damage



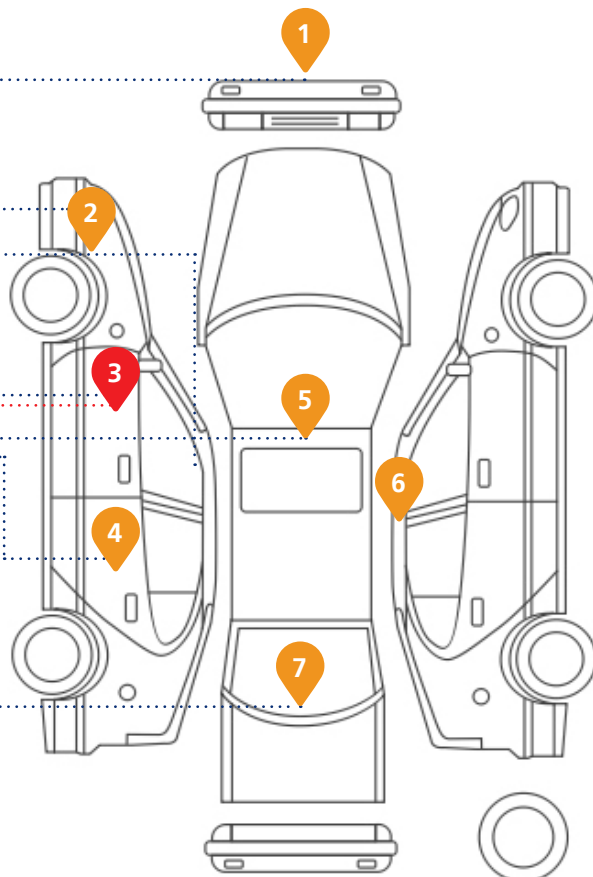
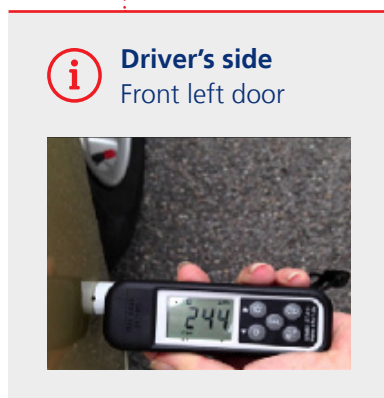
## 1.1.1 BODY AND PAINT

### Measurement of paint density

- Measurements are taken on 11 different body elements at three points each.
- The thickness of the paint layer may vary depending on the make and model.
- In general, the strength of vertical surfaces, i.e. bonnet, roof, boot lid, etc., is greater than that of horizontal surfaces.
- If a measured value is far above the average value, a picture of the damage is created and displayed in the overview of damages.

### Measuring points

1. Engine bonnet
2. Fender
3. Front door
4. Rear door
5. Roof system
6. Side panel
7. Boot lid

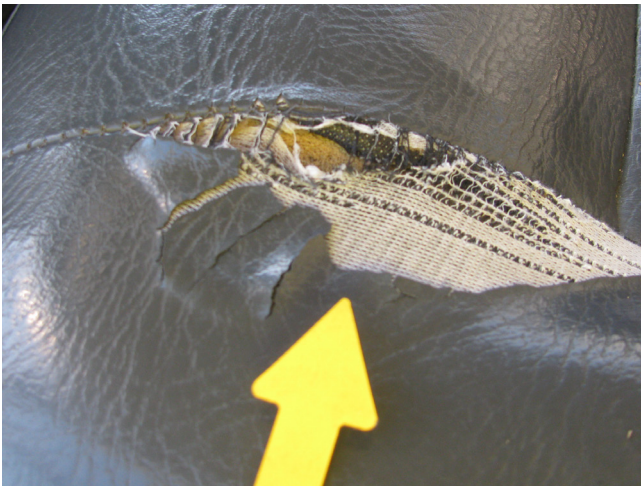




## | 1.1.2 INTERIOR

**Damage (appears in the auction catalogue depending on age and period of use)**

- Burn holes
- Drill holes
- Heavy wear and tear on seats, steering wheel, trim parts and floor covering (holes, cracks, cuts, scratches)
- Heavy soiling, non-removable adhesive residue on the dashboard and stains that cannot be removed by professional cleaning
- Worn through floor coverings
- Scratches on instrument clusters and displays
- Clearly perceptible odours (e.g. animal smell, mould)



## | 1.2 SIGNS OF USE

### | 1.2.1 BODY AND PAINT

#### Signs of use (normal wear and tear that is not included in the auction catalogue)

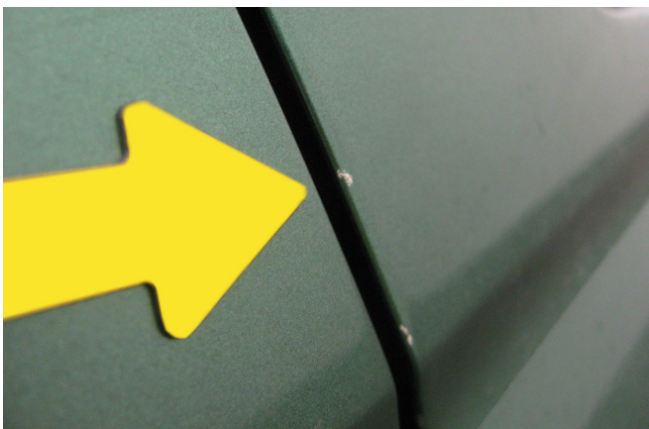
- Stone chips in the paint (< 3 mm and not up to the primer)
- Superficial scratches in the paint (can be polished)
- Slight abrasions (< 5 mm), e.g. on the door edges that do not protrude into the door surface
- Slight environmental damage (can be polished), e.g. acid (tree sap, bird droppings)
- Slight scratches in the area of the loading sill on the rear bumper, e.g. from loading and unloading
- Slight abrasions (< 3 cm) on the corners of the bumpers



## | 1.2.1 BODY AND PAINT

### Signs of use (normal wear and tear that is not included in the auction catalogue)

- Pointed and blunt dents (diameter < 1 cm) that do not show any damage to the paintwork (e.g. slight closing or parking dents)
- Slight abrasions on bumpers, which do not significantly affect the overall impression of the vehicle



## | 1.2.2 INTERIOR

### **Signs of use (normal wear and tear that is not included in the auction catalogue)**

- Slight, usage-related, uniform colour changes (e.g. due to sunlight)
- Use-related wear and tear on seats, steering wheel, trim parts and floor covering (small cracks, cuts or damage to the basic material)
- Use-related soiling, easy-to-remove stains on seats, steering wheel, trim parts and floor covering (can be removed by professional cleaning)



## | 1.3 ACCESSORIES AND COMPONENTS

Missing parts and accessories must be replaced at your own expense.  
The following parts are not checked for presence or function by BCA:

- Cover caps
- Cigarette lighter
- Ashtray
- Antenna rod
- Foot mats
- Wiper arm covers
- Warning triangle
- First aid kit
- Tool kit
- Jack
- Separating net
- Operating manual
- Radio code card
- Spare wheel

A technical inspection of wearing parts such as tyres, clutches, brakes and brake pads as well as small components (gears, belts, etc.) does not take place. BCA is not liable for defective vehicle batteries and the resulting, unrecognisable damage, including consequential damage from external starting processes.

## | 1.4 EXCLUDED FROM THE SERVICE

The following are not part of the BCA vehicle check:

- Checking of mounted wheelsets (rims and tyres) to determine whether they belong to the vehicle and are eligible for approval.
- Checking of additional/non-mounted wheelsets (rims and tyres) in the vehicle to determine whether they belong to the vehicle and are eligible for approval.
- Checking of condition, function or performance of manual and automatic climate control systems
- Checking of turbochargers
- Checking of condition, function or performance of catalytic converters
- Checking of cylinder compression/compression pressure
- Checking of general braking behaviour and braking deceleration (e.g. using a brake tester, a brake deceleration measuring device, a test track)
- Checking of condition, function or performance of installed gas systems
- Checking of condition, function or performance of additional accessories/equipment elements that were installed in the course of vehicle customisation (“tuning”)
- Checking of condition, function or performance of individual loudspeakers/loudspeaker systems
- Checking of condition, function or performance of individual multimedia installations (monitors, screens, etc.)
- Checking of installed alarm and security systems
- Checking of computer-controlled or microprocessor-controlled elements that go beyond the elements listed
- Checking of condition, function or performance of electrical, electronic components that go beyond the elements listed
- Checking of accuracy of built-in information and assistance systems (level indicators, range information, etc.)
- Checking of condition, function or performance of batteries in hybrid and electric vehicles
- Checking of passenger compartment and trunk for water tightness
- Checking whether individual components/assemblies are in their original condition or have been replaced, including a statement as to whether the replaced parts are original parts from the manufacturer, and whether they are street legal or have an operating license.
- Test drives on established test tracks and/or public roads. In this respect, no statements can be made about turbochargers/gears/power consumption/engine performance, etc.
- A main inspection and exhaust emissions test as offered by the relevant testing institutes (e.g. TÜV, DEKRA, etc.).
- Refilling of liquids of any kind (e.g. engine oil, fuel, cooling water, brake fluid, washer fluid)
- Cause analyses, error and damage diagnoses
- Assessment of the qualitative condition of liquids of any kind (e.g. engine oil, fuel, cooling water, brake fluid, brake fluid, windshield washer fluid)
- Checking whether the vehicle would withstand a main inspection/exhaust emissions test
- Checking of authenticity or correctness of the following information: kilometre reading, HU / AU certificate, vehicle identification number (VIN), engine number, registration numbers of any kind, service history
- Checking of condition, function or performance of vehicle elements that were not visible, covered and/or freely accessible at the time of the vehicle inspection (e.g. due to manufacturer covers).
- Checking for manufacturer recalls
- Checking of individual components for the presence of a general operating permit (ABE)



## | CONTACT

Do you have any questions? We are here to help. Contact our BCA customer service on +49 (0)2131 3100 0

You can reach us from Monday to Friday between 08:30 am and 15:00 pm.

